

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of) MAIL STOP Amendment
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B. Reilly BARRY et al.) Group Art Unit: 3621
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Application No.: 09/159,503) Examiner: J. Murdough
)
Filed: September 24, 1998) Confirmation No. 5202
)
For: INTEGRATED BUSINESS)
SYSTEM FOR WEB BASED)
TELECOMMUNICATIONS MANAGEMENT)

AMENDMENT

U.S. Patent and Trademark Office
Customer Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the non-final Office Action dated September 28, 2009, Applicants
amend the present application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 12 of this paper.